



Talk is Cheap!

From the **8th April 2009** the Orbit East Customer Service Telephone Number Code will change from **0845 to 0345**

0345 600 2535

Why are we doing this?

As a result of residents feedback we have decided that changing the code to 0345 will ensure you benefit from low-cost pricing options.

Using an 0345 number means that you will only get charged for a local rate call when you ring us from a **mobile** or **landline**.

What's more 0345 numbers can be included as part of any inclusive call minutes or discount schemes that you may have as part of a **mobile** or **landline** contract. *(Please ask you supplier)*

What happens if I call the old number after 8th April?

The 0845 number will automatically divert you for 3 months after the changeover, after this time you will hear a recorded message asking you to redial.

Putting our customers at the heart of everything we do!



honesty
respect
partnership
excellence
innovation